



LIMITED WARRANTY CLAIM FORM

To be filled out by an authorized Gripmax Tires dealer or distributor.

Dealer Information

Dealer Name:
Dealer Address:
Dealer Phone Number:
Dealer Email Address:
Dealer Contact Person:

Customer Information

Dealer Name:
Dealer Address:
Dealer Phone Number:
Dealer Email Address:
Dealer Contact Person:

Vehicle Information

Year:
Make:
Model:
Wheel Size (Diameter x Width)

Customer Signature _____

Product Details

CLAIM #	Picture reference (Failure part & picture with DOT & brand name)	CUSTOMER NAME	COUNTRY	Product Details					Part Number	DOT			Bar code# (on bead)	PRODUCTION SERIAL NO# (on inner liner)	REMAINING TREAD DEPTH (mm)	FAILURE REASON
				Claim q'ty	BRAND	PATTERN	SIZE (include load index & speed rating)	PR		BEGINNING	MIDDLE	END				

Basic information (Necessary)

1. The claim form.
2. The full DOT numbers, including the production week and year of each tire.
3. The tread depth picture of each tire.
4. The serial number/ bar code pictures of each tire.
5. Purchase invoice (For social media warranty claim)

Basic information (Necessary for engineers and the factory to make judgments)

1. Bubble, Cracks, Separating: The pictures of the defective parts of each tire.
2. Out of balance (OOR): The pictures of road force test data of each tire.
3. Wearing problem: The rotation document (Rotate your tires by prescribed rotation patterns at least every 3,000 -5,000 miles and have documentation showing the rotation schedule.)

Except for the sales invoice or receipt, each tire being submitted for warranty claim will need to have its own set of required photos.

Please email the completed claim form and photos to sales@gripmax.com. On the email subject header put the words WARRANTY CLAIM and your full name next to it.